

Scammers are Using New Techniques to Target Local Businesses and Residents

Lane-Scott Electric would like our members to be aware of scammers who have attempted to defraud electric consumers by trying to collect funds over the phone. These scams have happened in the past, but the scammers are getting more sophisticated. In some cases, they have created caller ID's, so when they call, your caller ID will have Lane-Scott Electric's name and phone number. Individuals will call claiming to be a representative from the "electric company" and tell members if they don't go buy a pre-paid credit card to pay their electric bill they will be disconnected within an hour.

Please do not fall for scams like this. Unfortunately there are always scam artists out there trying to take advantage of people. It's an unfortunate economic crimes issue.

Members should never give out personal or credit card information over the phone. When Lane-Scott Electric members are contacted, our representatives will clearly identify themselves, and if you have any doubts, please hang up and call our local number.

Lane-Scott Electric members' information is kept confidential. Consumer information is never shared with third party companies or individuals. Lane-Scott uses the information you give us solely for the purpose of providing you with electric service. It is our policy not to release or sell member information to any third parties for any reason.

We would appreciate it if you would share this information with your friends and families. Citizens who believe they have been a victim of this scam are urged to call Lane-Scott Electric and your local law enforcement agency.