

## Lane-Scott Electric Cooperative, Inc.

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### Staff

**Ed Wiltse**  
General Manager

**Nate Burns**  
Manager of Electrical Operations

**Katherine Lewis**  
Manager of Financial Services

**Bob Venters**  
Resale Manager

### In Case of an Outage

If your electricity is off for more than a few minutes, call 800-407-2217. Office hours are 8 a.m. to 5 p.m. After-hours calls will be answered by the dispatch and standby personnel.

### 24-Hour Electrician Service

If you are without electricity or have an electrical emergency on your side of the meter, we have a master electrician on staff available 24 hours a day.

## FROM THE MANAGER

# How Billing Changes Affect You



Ed Wiltse

As discussed in an earlier article, all Lane-Scott Electric members were moved to one billing cycle on Nov. 1, 2017. Switching to one cycle allows Lane-Scott Electric

to keep the billing and payment due dates in a one-month period, with all bills due on the same day each month.

We understand initially this may be a hardship to some, but please know we are willing to assist you in developing a payment plan to help you make the transition to the new billing cycle.

With automated metering, we now read all meters at one time, giving us the opportunity to save money by reducing the number of billing cycles.

### Why will MKEC members have two November due dates?

This will be a one-time event for Mid-Kansas Electric Cooperative (MKEC)

members only.

MKEC members will have two bill due dates in November. The bill that is sent Oct. 10, 2017, and due Nov. 5, 2017, is from the current billing cycle. The next bill, sent Nov. 1, 2017 and due Nov. 25, 2017, is from the new billing cycle and will consist of only 20 days of electric usage. All future bills will be sent on the first business day of the month and will continue to reflect the new due date of the 25th of the month.

### If I use ACH, will the ACH payment date change?

Yes, for MKEC members whose ACH date is the 3rd of each month. MKEC members will have two ACH payments in November: Nov. 3, 2017, and Nov. 20, 2017. All future ACH payments will be made on the 18th of each month (or nearest business day to the 18th).

Please call Lane-Scott Electric at 620-397-5327 if you have questions or concerns regarding the upcoming billing cycle changes effective Nov. 1, 2017.

## Offices Closed for Thanksgiving

Our offices will be closed Nov. 23 and 24, in observance of the holiday. Lane-Scott Electric wishes you a safe and happy Thanksgiving.



## Members See Savings after Wholesale Rate Reduction

It's November. While we should often recognize the benefits of living in this country, in Kansas and our communities, November gives us an intentional pause to be grateful for all that we have.

One of our most important rights as citizens living in a democratic republic is the right to have a voice, to elect our leaders. Cooperatives are microcosms of that same democratic republic. At every annual meeting, you elect fellow Lane-Scott Electric members to represent you on the Lane-Scott Electric board of directors. The Lane-Scott Electric board, in turn, elects a representative to sit on the Sunflower and Mid-Kansas Electric Cooperative (MKEC) boards of directors. Your representatives make every decision with Lane-Scott Electric members in mind.

One such example is the recent decision by the Sunflower and MKEC boards of directors to implement a wholesale base rate reduction

beginning Oct.

1. Stable loads, along with effective internal cost management, have resulted in strong financial standings for Sunflower and MKEC. It is our mission to provide you with reliable energy at the lowest possible cost, the boards voted to pass those savings on to you.

You will see a cost reduction in the energy cost adjustment (ECA) section of your electric bill, which is the section that accounts for the wholesale energy cost to provide you with electricity. The ECA charge has several facets, one of which is the demand and energy charge by Sunflower and MKEC.

Financial assessments had projected a wholesale rate decrease by Sunflower and MKEC beginning Jan. 1, 2018. The Sunflower and MKEC boards of directors could have used

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the fourth quarter of 2017 to increase company revenue; however, unlike investor-owned utilities, co-ops are not-for-profit entities, and our sole purpose is serving you, our member. Instead of waiting until Jan. 1 to implement the wholesale base rate reduction, your boards of democratically elected representatives voted, as self-regulated utilities, to pass on the savings starting Oct. 1. It's just one more cooperative difference.

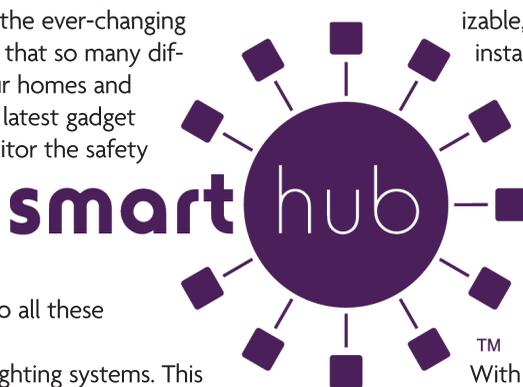
In this month of thanks, let's pause to appreciate that we have a voice in our nation, our state, our communities, and, yes, in our electric cooperative. We at Lane-Scott Electric are proud and thankful to have the opportunity to serve you. Happy Thanksgiving.

## Latest Technologies Offer Energy Efficient Options

One of the best things about the ever-changing world of electronics is the fact that so many different devices have entered our homes and businesses in a useful way. The latest gadget can help you save money, monitor the safety of your family or help you save on home energy costs. This may sound too good to be true, but there are many products on the market that do all these things and more.

Take, for example, smart lighting systems. This energy efficient technology is fun and easy-to-use, and you can control many systems through the convenience of a smartphone app. The bulbs used with smart lighting systems typically require less energy than standard incandescent bulbs, and since the system can be controlled through your phone or tablet, you can turn off your lights from anywhere. No need to worry about spending money lighting an empty house!

Just like smart lighting, smart security systems allow you to access and control your system through an app on your smartphone. Most smart security systems are custom-



izable, and you can choose whether you want to install the system yourself or hire a professional to set up the system for you. Some smart security systems even offer a professional monitoring feature. Knowing your home is safe, no matter where you are, is comforting.

Of all the new technologies out there, the one we think helps Lane-Scott Electric members most is an online energy monitoring tool using SmartHub. With SmartHub, you can monitor your energy use anytime from anywhere; in some cases, you

can remotely operate your appliances through a smartphone app. These systems can help reduce your energy consumption, which will decrease your monthly electric bill. Visit [www.lanescott.coop](http://www.lanescott.coop) for more information.

It seems like there are new innovations in electronics and technology every day. It can be hard to keep up and determine the systems that are right for your family. To learn more about smart home technologies that will save energy and work best for your home, contact the energy experts at Lane-Scott Electric. We're here to help.